The CX Company.

Brand Guidelines

VERSION 1.0

Brand Guidelines Content.

Made with 🛡 by The CX Company



Our Focus.

Turning CX Strategy into Action

Walking in our customers' shoes

If The CX Company was an ideology/ place/thing, what would it be?

Bhutan.

Here no legislation is passed into law until it has been measured against an index of gross national happiness. Lets communicate in a way that makes the day a little happier.

CX means something.

We're surrounded by buzz-words and acronyms. We must not let CX become one too. Customer Experience is everything. It makes people happy. The only problem is it's a lot of letters. But in each paragraph, e-mail or meeting we can remember to use the full phrase at regular intervals so everyone remembers we're talking about something meaningful, not just another buzz-word.





Logotype.





Variations.

THE **CX** COMPANY

THE **CX** COMPANY

THE **CX** COMPANY

Logotype/stacked.





Variations.









Raleway.

Raleway is an elegant sans-serif typeface. It is a display face that features lots of unique character, as well as a stylistic alternate inspired by more geometric sans-serif typefaces than it's neo-grotesque inspired default character set.

Extrabold Semibold Regular

AaBbCcDd EeFfGgHhliJjKkLlMm NnOoPpQqRrSsTtUuVvWwXxYyZz 0123456789(&?!/,:;-_+;%@*")

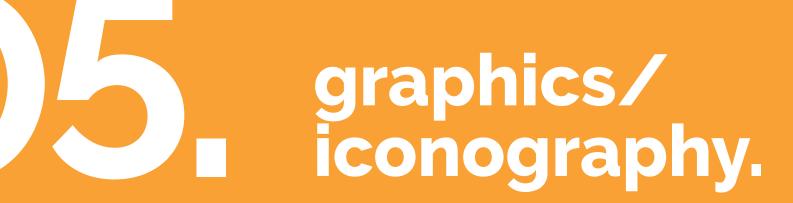
The quick brown fox jumps over the lazy dog



Colour significance.

Energetic orange is warm and optimistic. Rich purple is confident and creative. Electric blue is trustworthy and ambitious.

Primary Colour CX Orange RGB: 246/161/35 CMYK: 0/43/90/0 Pantone: 130U Hex: #F6A124			
Secondary Colour CX Purple RGB: 93/17/168 CMYK: 83/92/0/0 Pantone: 275 Hex: #5D11A8			
Secondary Colour CX Blue RGB: 37/155/245 CMYK: 72/31/0/0 Pantone: Process Cyan Hex: #259BF5			



Graphics.

Imagery.

The CX Company is a vibrant, and empathetic company, focused on people and understanding their needs. The imagery used to present us should reflect those attributes.

Use vivid, warm colours, with a strong focus on people.

Be inclusive regarding race, age and gender.









Iconography.

Simple two colour line icons with rounded strokes and edges.





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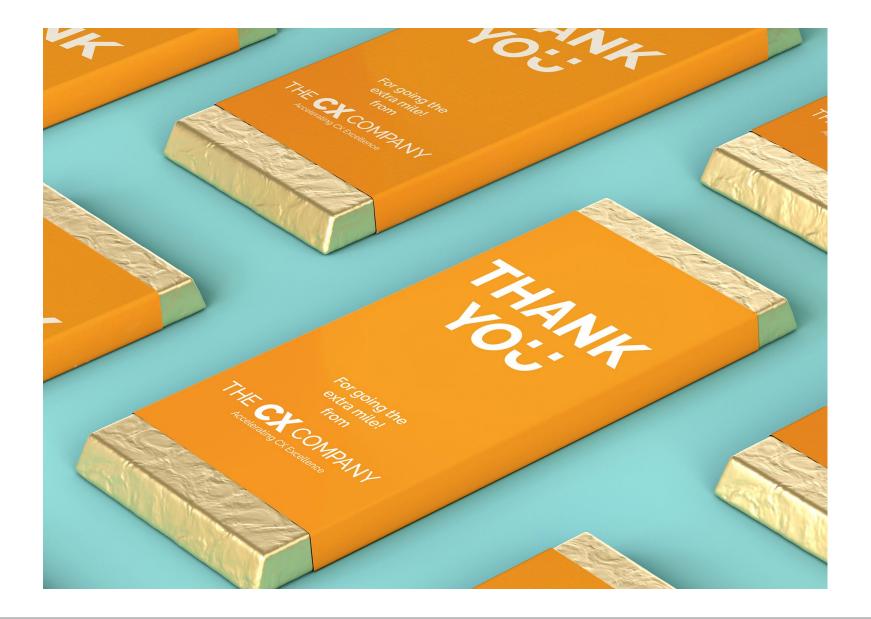




Stationary.



Print.





Social Media.

Examples of social media post images and digital marketing assets

How to avoid complicating the CX language

Swipe right for recommended actions »

THE CX COMPANY

The Top 5 CX Challenges

Customers appreciate when organisations go the extra mile around **sustainability**, **diversity**, and **inclusion**.

THE CX COMPANY

Silo walls between departments are the death of CX Excellence. How do we break them down?



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Website.



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